

Holistic Caregiving Solutions From Experts Who Get It

Family First champions employees by providing exceptionally-personalized caregiving solutions to help overcome the stress and heartache of caregiving.



30

Years Helping Families

2.3:1

Return on Investment

91

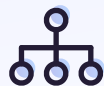
Client Net Promoter Score

With Family First employees and their families have access to a highly-trained Care Team offering real solutions for any caregiving problem.



Care Teams led by accredited Care Experts

Depending on employees' unique needs, their Care Team may include social workers, mental health professionals, nurses, and, if complex situations arise, Harvard-trained physicians.



More than just logistical or navigation support

Our experts have decades of experience solving caregiving challenges. They know how to get to the root of caregiving problems and devise holistic, coordinated plans to solve them.



Built on our Expert Caregiving Platform

Our advanced technology supports virtual care sessions, medication and medical records reviews, as well as data intelligence—all of which help us provide the best outcomes for your employees.

Key Features

Single Point of Contact: We make it easy to connect with your Care Team. Reach them by phone or start a case online.

Expert Caregiving Platform: We gather medical, personal demographic and socio-economic data to ensure solutions are personalized and comprehensive.

Responsive Solutions: Issues, if left unresolved, can lead to avoidable crises, employees leaving work, stress and higher medical claims.



76% of our members discover they need to be on a different care path.

Our Expertise Spans the Full Continuum of Caregiving



ELDERCARE



MENTAL HEALTH



MEDICARE



HEALTHCARE



FAMILY DYNAMICS



LEGAL CHALLENGES



CHILD AND ADOLESCENT
WELLBEING



CONSULTATION

IMPLEMENTATION & ENGAGEMENT

Our Client Success Team is dedicated to meeting our partnership goals, driving meaningful engagement and bringing innovative solutions to address current and future needs.

RECRUIT & RETAIN TOP TALENT

Paid time off doesn't solve the problem. Employees need experts who can guide them to a resolution and support them in ongoing caregiving circumstances.